Draft date: 12/8/23

*Virtual Meeting*

**TRANSPARENCY AND READABILITY OF CONSUMER INFORMATION (C) WORKING GROUP**

Monday, December 11, 2023  
2– 3 p.m. ET / 1– 2 p.m. CT / 12 – 1 p.m. MT / 11 a.m. – 12 p.m. PT

**ROLL CALL**

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| Joy Hatchette, Chair | Maryland | Melissa Robertson | New Mexico |
| Jimmy Gunn | Alabama | Kathy Shortt | North Carolina |
| Elizabeth Merrill | Alaska | Janelle Middlestead | North Dakota |
| Ken Allen | California | Cuc Nguyen | Oklahoma |
| Michael Conway/Bobbie Baca | Colorado | Tricia Goldsmith | Oregon |
| George Bradner | Connecticut | David Buono | Pennsylvania |
| Angela King | District of Columbia | Doris Diaz | Puerto Rico |
| Julie Rachford | Illinois | Rachel Chester | Rhode Island |
| Julie Holmes | Kansas | Vickie Trice/Jennifer Ramcharan | Tennessee |
| Ron Henderson | Louisiana | Mark Worman/Marianne Baker | Texas |
| Daniel Bryden | Minnesota | Vicki Jones/Mike Kemlock | West Virginia |
| Carrie Couch | Missouri |  |  |

NAIC Support Staff: Anne Obersteadt

# AGENDA

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| 1. Consider Adoption of its Nov. 20, 2023, Meeting Minutes — *George Bradner (CT)* | Attachment 1 |
| 1. Hear an Update on the Drafting of Premium Increase Transparency Guidance—*George Bradner (CT)* 2. Hear a Presentation on Preliminary Research on Assessing Readability of Insurance Policies*—David Eckles and Tim Samples (University of Georgia)* | Attachment 2  Attachment 3 |
| 1. Discuss Any Other Matters Brought Before the Working Group   — *George Bradner (CT)* |  |
| 1. Adjournment |  |