

2023 Credit Disability Study Report – An Update of the 2014 SOA Study

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2023 Credit Disability Study Report

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2023 Credit Disability Study Report

An Update to the 2014 SOA Study

Section 1: Introduction

This study was undertaken to ensure the ongoing adequacy of the modified 1985 CIDA table as specified in Valuation Manual Section VM-26 for single premium credit disability insurance. In addition, the shift in the distribution of sales by term between contracts issued in previous study periods to 2017 and 2021 was analyzed.

In 1998, the Actuarial Committee of the Consumer Credit Insurance Association (CCIA) decided the industry needed a credit disability morbidity table that could be used for valuation and pricing. The result of the effort was the NAIC adoption of a modified version of the 1985 CIDA table as a valuation standard for single premium credit disability active life reserves. The NAIC adopted changes to SSAP 59, the Model A&H Valuation Regulation and Appendix A-010 in the Accounting Practices and Procedures Manual to implement the new standard.

As a part of the Principle-Based Reserve (PBR) effort by the NAIC, the section of the Valuation Manual dealing with credit insurance reserves (VM-26) contains a standard that single premium credit disability reserves will be based on a modified version of the 1985 CIDA table.

The evaluation of adequacy of the modified 1985 CIDA table within this report is in respect to morbidity experience only. VM-26 contains a requirement to hold an additional liability equal to the excess of the net refund liability for all credit life and credit disability contracts in aggregate over the recorded contract reserve. Actuarial opinions as to reserve adequacy consider both the contractual obligations and related expenses of the company. It is outside the scope of this study to ascertain or estimate whether the modified 1985 CIDA table provides adequate margins for the refund of unearned premium or ongoing expenses of an individual company.

Eight company groups representing over 90% of the single premium credit disability premium written in 2021 provided data for this study. Over \$10 billion of initial insured indebtedness was included in this study.

Section 2: Executive Summary

The results of the current study indicate that:

- in aggregate, the valuation standards contained in the Valuation Manual continue to provide a very conservative basis for the valuation of single premium credit disability active life reserves. As shown in the current study (section 5.2), the expected claims represent approximately 38% of the modified 1985 CIDA that is currently the minimum standard required by Valuation Manual Section VM-26,
- the aggregate claim costs as a percentage of the minimum standard continue to decline from previous studies. The 2004 Credit Disability Study generated an aggregate ratio of 64.8%, the 2014 Study showed an aggregate ratio of 51.3% and the current study shows an aggregate ratio of 38.1% (table 7 in section 5.2),
- the average term of coverage in months fluctuated over the term of the study, from 49 in 2013, down to 43 in 2017 and then increased to 47 in 2021. There is also significant variation by plan of coverage (see tables 2 and 8 below). These shifts in terms of coverage were reflected in the study by distribution of term by coverage, which was used in developing the weighted average claim cost and weighted average prima facie rate, and
- the average age is relatively stable at approximately 44 (see table 9 below).







Section 3: Background

3.1 THE ORIGINAL 1998 STUDY

In 1998, the Actuarial Committee of the Consumer Credit Insurance Association (CCIA) sponsored the development of a credit disability morbidity table that could be used for valuation and pricing. A subcommittee of CCIA's Actuarial Committee consisting of Robert Butler (Chairman), Christopher Hause, Steve Ostlund and Craig Squier was formed to develop the new table.

The only existing tables at the time of credit disability experience were the NAIC's (National Association of Insurance Commissioners) 1968 and 1974 credit disability tables. Both the 1968 and the 1974 tables were created with all ages and genders combined.

Prior to the 1998 study, single premium credit disability active life reserves were nearly universally based on the unearned premium. The unearned premium methods in common use were the "Rule of 78" (sum of the digits) and the "Mean" (average of the Rule of 78 and Pro-rata) methods. While the Mean method was considered to represent a reserve that more closely matched the pattern of losses, both methods produced reserves that were heavily redundant and not sensitive to the underlying age distribution of the insured population.

The result of the 1998 effort was a recommendation to the NAIC to adopt a modified version of the 1985 CIDA table as a valuation standard for single premium credit disability active life reserves. The NAIC adopted changes to SSAP 59, the Model A&H Valuation Regulation and Appendix A-010 in the Accounting Practices and Procedures Manual (APPM) to implement the new standard. Subsequently, the sections of the APPM pertaining to credit insurance reserves were consolidated into VM-26 of the Valuation Manual.

The use of the modified 1985 CIDA table as a tool for pricing basic, full benefit, and prima facie equivalency demonstrations of alternative disability benefits has been adopted by the states on an ad hoc basis only, rather than as an accepted national standard.

3.2 UPDATED STUDY IN 2004

In 2004, the Credit Insurance Experience Committee of the Society of Actuaries, consisting of Jeanne Meeker Daharsh, Lawrence Fisher, Chris Hause (Chairperson), Jay Jaffe, Jonathan Jannarone, Gerard Lunemann, Steven Ostlund, Barry Owens, Elaine Pelletier, and Harvey Waite, released an updated study.

Some states had existing specific laws and regulations pertaining to credit disability that generally required a gross unearned premium reserve. As states began to adopt the new morbidity-based standard via law or regulation, concern was expressed whether the table remained adequate.

In addition, the enactment in 2001 of the Home Ownership and Equity Protection Act (HOEPA) curtailed the writing of single premium credit disability insurance on loans secured by real estate. The Committee took advantage of the opportunity to examine the shift in the distribution of sales by terms between contracts issued in 2000 and contracts issued in 2003. The 2004 study showed two items of note in the term distribution. First, the 72-month term showed increases in the percentage of initial insured indebtedness, at the apparent expense of the 36-month term, suggested by the lengthening term of automobile loans. Secondly, the 120-month percentage increased from 1997 to 2000, and decreased sharply with the 2003 data, presumably as a result of HOEPA and industry reaction to this and other restrictions on the sale of single premium credit disability on home equity secured loans.

3.3 UPDATED STUDY IN 2014

In 2014, the Credit Insurance Experience Committee of the Society of Actuaries, consisting of Mark A. Frie, Lester Garcia-Casariego, Chris Hause (Chairperson), Jay Jaffe, Gary S. Lange (Vice-chair), David McKay, Elaine Pelletier, and Candace Richter, released an updated study.

The results of the 2014 study showed a shift in the age and term distributions, and an increasing level of conservatism in the valuation standard contained in the Model A&H Valuation Regulation.

3.4 REASONS FOR AN UPDATED STUDY

As a part of the Principle-Based Reserve (PBR) effort by the NAIC, the section of the Valuation Manual dealing with credit insurance reserves (VM-26) contains a standard that single premium credit disability reserves will be based on a modified version of the 1985 CIDA table. It is important to ensure the VM-26 standard remains appropriate. The study results show a considerable amount of conservatism in the current NAIC standard as demonstrated by section 5.2 "Adequacy of the Valuation Table."

The Committee used the submitted data to examine the shift in the distribution of sales by term between contracts issued in previous studies to 2017 and 2021. A table comparing the various exposures by term is shown in table 8 "Comparison of Term Distribution."

Section 4: How the Study Was Carried Out

The basic approach to the study was the same as the previous studies. A data request was sent to all companies writing significant amounts of single premium credit disability insurance in the format shown in appendices A and B. Companies representing over 90% of the single premium credit disability premium written in 2021 submitted data. From this data, a distribution of exposure by elimination period was constructed. The 2017 distribution by elimination period, age, and term of coverage is shown in appendix C.

An actual-to-expected ratio was determined as follows:

The "actual" claim cost for each plan is derived by calculating a loss cost for each state based on the prima facie loss ratio, for each year 2013 - 2021. The prima facie loss ratio is reported annually on the Credit Insurance Experience Exhibit (CIEE). The CIEE data are reported by each company writing credit insurance for each state. For credit disability, the experience is separated by Single Premium, Closed-End Monthly Outstanding Balance, and Open-End Monthly Outstanding Balance. For each premium type, the data are further split by the waiting period for benefits. For this study, we are concerned only with the Single Premium experience.

Examples of the calculation of "actual" claim costs are shown in table 1 below. For instance, the total prima facie earned premium for the 7-day retroactive benefit for calendar years 2018-2021 was \$349,721,848 and the Incurred Claims over the same period were \$93,334,343, producing a 26.7% loss ratio. This 26.7% loss ratio was multiplied by the weighted average (across all states and terms of coverage) prima facie rate of \$4.53 to produce an "actual" claim cost of \$1.21 per \$100 of initial insured indebtedness.

Table 1
WEIGHTED PRIMA FACIE RATE AND IMPLIED CLAIM COST FOR ALL TERMS COMBINED

	7-Day Retr	Per \$100 of Initial Indebtedness			
Year	Earned Premium	Incurred Claims	Loss Ratio	Weighted Rate	Implied Claim Cost
2018	85,302,112	24,337,829	28.5%	4.57	1.30
2019	86,531,722	25,782,592	29.8%	4.53	1.35
2020	89,268,040	22,653,944	25.4%	4.53	1.15
2021	88,619,974	20,559,978	23.2%	4.50	1.04
2018-2021	349,721,848	93,334,343	26.7%	4.53	1.21

14-Day Retroactive				Per \$100 of Init	ial Indebtedness
	Earned	Incurred	Loss	Weighted	Implied Claim
Year	Premium	Claims	Ratio	Rate	Cost
2018	192,011,022	67,492,140	35.2%	3.65	1.28
2019	203,549,359	62,050,370	30.5%	3.63	1.11
2020	192,726,712	60,904,468	31.6%	3.62	1.14
2021	193,749,403	56,532,057	29.2%	3.63	1.06
2018-2021	782,036,496	246,979,035	31.6%	3.63	1.15

14-Day Elimination				Per \$100 of Init	ial Indebtedness
Year	Earned Premium	Incurred Claims	Loss Ratio	Weighted Rate	Implied Claim Cost
2018	3,352,514	2,103,348	62.7%	2.93	1.84
2019	2,246,416	1,073,460	47.8%	3.00	1.43
2020	1,703,803	654,364	38.4%	2.97	1.14
2021	1,355,353	491,478	36.3%	2.99	1.08
2018-2021	8,658,086	4,322,650	49.9%	2.96	1.48

30-Day Retroactive				Per \$100 of Initial Indebtedness		
Year	Earned Premium	Incurred Claims	Loss Ratio	Weighted Rate	Implied Claim Cost	
2018	10,298,098	4,133,228	40.1%	3.63	1.46	
2019	7,784,716	2,977,275	38.2%	3.71	1.42	
2020	5,933,952	1,679,914	28.3%	3.76	1.06	
2021	4,384,744	1,122,609	25.6%	3.87	0.99	
2018-2021	28,401,510	9,913,026	34.9%	3.72	1.30	

30-Day Elimination				Per \$100 of Initial Indebtedness		
Year	Earned Premium	Incurred Claims	Loss Ratio	Weighted Rate	Implied Claim Cost	
2018	4,210,112	2,871,517	68.2%	2.62	1.78	
2019	3,608,715	1,844,638	51.1%	2.62	1.34	
2020	3,137,071	1,428,899	45.5%	2.61	1.19	
2021	2,688,041	1,310,066	48.7%	2.60	1.27	
2018-2021	13,643,939	7,455,120	54.6%	2.61	1.43	

Table 2 compares the calculated claim cost per \$100 of initial insured indebtedness for each plan based on three separate grouped time periods. The decision was made to use the years 2018 - 2021 for the study period after carefully examining the loss costs from 2013 - 2021. Ultimately, the decision was made to use 2018 - 2021 because it was the most recent data available.

Table 2
AGGREGATE CLAIM COST PER \$100 INITIAL INSURED INDEBTEDNESS BY EXPERIENCE YEARS

Plan	2013-2017	2018-2021	2013-2021
7-Day Retroactive	1.34	1.21	1.28
14-Day Retroactive	1.19	1.15	1.17
14-Day Elimination	1.76	1.48	1.68
30-Day Retroactive	1.46	1.30	1.42
30-Day Elimination	1.53	1.43	1.50
Total	1.26	1.18	1.23

The "expected" claim cost is based on the 1985 CIDA table, weighted by age and term for each plan. The age and term weightings came from the data submitted by the participating companies. We used the company data for age and term distribution from contracts issued during calendar year 2017 because this is the midpoint of the company data collected.

There is some evidence that experience during the COVID pandemic was lower than previous periods. It has been theorized that this is because of reduced worksite accidents and recreational activities during the pandemic. Similar reductions in incidence rates have been observed in other disability programs, including Social Security (see "The Long-Range Disability Assumptions for the 2022 Trustees Report" from the Office

of the Chief Actuary, Social Security Administration, dated June 2, 2022). Available credit insurance data from 2022 and through the date of this report indicate that this low loss experience is persisting.

As previously mentioned, the "expected" table was the 1985 CIDA. Since the 1985 table is separated by gender, a gender mix was sought. However, since the gender mix was demonstrated in the 1998 study to have limited effect on the Actual to Expected (A/E) ratio, we used the same gender mix from the 1998 study – which was also used in the 2004 and 2014 studies. Also, since the 1985 CIDA is separated by four occupation classes, as in the previous studies, the proportions were determined using Department of Labor statistics (BLS Current Populations Survey - Household Data – Annual Averages – Employed persons by occupation, sex, and age).

4.1 GATHERING THE PLAN/AGE/TERM COMPANY DATA

In 2022, the Credit Insurance Experience Committee (CIEC) asked companies to submit their new credit disability single premium business written in 2017 and 2021 gross of any refunds. The data were collected for each of the elimination periods, original term of coverage in months, age last birthday at issue (or date of birth and issue date) and, where available, gender.

Collected premiums and original amount of insurance (insured monthly indemnity times the number of months insured) were provided. Business that is summary processed was to be excluded. Copies of the survey form and instructions are provided in appendices A and B.

Companies representing approximately 90% of the single premium credit disability market contributed their data. A list of the names of companies or company groups that contributed data can be found in section 8. The data submitted for each company were reviewed by term, age, and plan.

Some companies use a default age when the certificate is received without age. Where the data were heaped at a particular age, it was smoothed out by comparing it to the exposure at surrounding ages. The data were then grouped by the original terms in months (6, 12, 18, 24, 30, 36, 48, 60, 72, 84, 96, 108, and 120). The resulting distribution of 2017 new business is presented in appendix C. A description of the process used to collect and compile data is contained in appendix D.

Table 3 shows the average weighted term and age by plan from the survey for issue year 2017.

Table 3
AVERAGE WEIGHTED AGE AND TERM BY PLAN

Plan	Average Term in Months	Average Age
7-Day Retroactive	41.0	44.6
14-Day Retroactive	44.0	44.3
14-Day Elimination	54.8	44.4
30-Day Retroactive	58.1	42.6
30-Day Elimination	57.8	44.9
Unknown	12.2	43.4
Total	42.5	44.3

As in previous studies, there does not appear to be a significant difference in the age distribution by plan. The 30-day retroactive plan, which comprises 1.6% of total exposure, exhibited the only notable deviation from the aggregate age distribution. Thus, only the total age distribution was used throughout the study. There are more pronounced differences in the distribution of original term in months by plan so each plan's unique distribution by term was used throughout the study.

4.2 GATHERING THE "ACTUAL" LOSS COSTS FROM THE CREDIT INSURANCE EXPERIENCE EXHIBIT

Each year, all companies writing credit insurance complete the Credit Insurance Experience Exhibit as part of their annual statement filing. This exhibit is prepared for each state's own experience. The data are provided for credit life, disability, unemployment, and property insurance. The experience is also separated between single premium and monthly business. The credit disability business experience is further split into six elimination periods; 7-day retroactive, 14-day retroactive, 14-day elimination, 30-day retroactive, 30-day elimination and "All Other." Earned premiums and incurred losses are reported. Actual earned premiums are reported, as well as what the earned premiums for the state would be if all business were written at the state's prima facie rates in force at the end of the year. The data for all states are submitted electronically to the NAIC.

The single premium data for years 2018 through 2021 were selected for development of the actual loss costs. The primary purpose of the study is the validation of the use of the 1985 CIDA as a valuation table for single premium credit disability active life reserves. For this reason, the experience of monthly business was not considered. Further complicating the potential for inclusion of monthly premium business is the fact that a large percentage of monthly outstanding balance business is "bulk processed" so no age or term information is available.

Prima facie rates in force at each year end by state, plan and for the selected original terms of coverage in months (6, 12, 18, 24, 30, 36, 48, 60, 72, 84, 96, 108, and 120) were gathered and recorded.

Most states' prima facie rates allow a company to exclude pre-existing condition during the first six months of coverage if the condition resulted in treatment or medical advice during the six months prior to the effective date of coverage (6/6 pre-existing condition exclusion). A few states also allow the coverage to be written at higher rates if there is no exclusion of pre-existing conditions. Where this alternative exists, the rates for the 6/6 pre-existing exclusion coverage were selected. It is generally assumed that the rate differential for the two forms of pre-existing coverages is appropriate. The study, therefore, represents the net single premiums for credit disability insurance written with a 6/6 pre-existing exclusion.

Weighted single premium rates per \$100 of initial insured indebtedness were determined for the U.S. and Puerto Rico combined for each of the nine experience years in the study. This was done separately for each of the five elimination periods and 13 original terms in months. The total earned premium at prima facie rates for each plan by state was used for the weighting.

Concern has been expressed in the past that not all companies properly adjust their actual earned premium to what the earned premium would be if prima facie rates were charged. For credit disability, the prima facie rates have been very stable as can be seen in table 1 above. Thus, we believe that a few companies' failure to accurately adjust actual earned premium to prima facie earned premium is not a significant source of error in this or the previous studies. The following summarizes the experience for the five plans. Shown is the weighted prima facie rate for all terms combined and the implied weighted claim cost. The distribution of the companies' 2017 new business by term within plan was used to get the weighted single rate.

As in previous studies, there were anomalies in the actual experience. It was decided in these previous studies not to pursue analyzing these anomalies since this is the nature of the business. For additional information on the explanation for these anomalies, refer to the report from the 1998 study. However, the fact that the 30-day plans exhibit a higher-than-expected claim level prompted the NAIC to adopt the use of the 14-day table for use in valuing 30-day plans. While some of the higher A/E ratio is likely because of the higher average term (see table 3), it cannot be entirely explained by term alone.

4.3 DERIVATION OF THE "EXPECTED" CLAIM COSTS

The 1985 CIDA has separate tables (incidence and termination rates) for males and females and four occupation classes. These tables also vary based on the elimination period, which are either 7 days, 14 days, 30 days, or 90 days (plus 0-day accident).

Using an assumed gender mix and occupational class distribution, three aggregate disability tables were constructed for the 7-day elimination, 14-day elimination and 30-day elimination periods. Disabled lives per 100,000 lives exposed by claim duration were computed for ages 22, 27, 32, 37, 42, 47, 52, 57, 62 and 67. The 5-point LaGrange formula that was recommended in the 1985 Transactions of the Society of Actuaries was used to compute the values for these ages. The 7-day elimination table was used to compute rates for the 7-day retroactive period plans. The 14-day elimination table was used for 14-day elimination and 14-day retroactive period plans and, likewise, for the 30-day elimination table.

No company recorded occupation in the data provided. These data are not routinely kept by the credit insurance industry. To establish an assumed distribution of occupational classes, the study used the distribution of the U.S. workforce determined from the Bureau of Labor Statistics published by the U.S. Department of Labor (BLS Current Populations Survey - Household Data – Annual Averages – Employed persons by occupation, sex and age).

A few of the companies captured gender in their databases, but most did not. For those that reported gender in 1997, 65% of their new business was males by count and 69% was males by exposure. Many of those that do not capture gender in their databases did run samplings of their new business by name to determine gender. The results of these samplings were very similar to the other data. Sensitivity testing of the male-female mix that was performed and documented in the 1998 study report showed a less than 5% difference in the weighted net single premium between the 70% male assumption and a 50% male assumption. Based on the limited data received and sensitivity test, the aggregate 1985 CIDA table used in the study assumes the in-force credit disability business is 70% male.

The occupational distribution by gender for each of the three years examined in the study is as follows:

Table 4
OCCUPATION CLASS BY YEAR AND GENDER

2013 Occupation Class	Male	Female
Class 1	34.8%	41.6%
Class 2	16.6%	30.4%
Class 3	22.6%	25.1%
Class 4	26.0%	2.9%

2017 Occupation Class	Male	Female
Class 1	36.2%	43.7%
Class 2	15.9%	28.6%
Class 3	21.7%	24.4%
Class 4	26.2%	3.3%

2021 Occupation Class	Male	Female
Class 1	38.5%	46.9%
Class 2	14.4%	25.9%
Class 3	19.8%	22.7%
Class 4	27.3%	4.5%

It is expected that the credit insurance distribution by occupation mirrors the workforce. It has been argued that the lower occupation risks are more likely to purchase credit insurance. It can also be argued that the professional and white-collar occupation classes (1 and 2) take out larger loans than occupation classes involving some or heavy manual duties (3 and 4) and that when they purchase credit insurance, the larger loan offsets the lower acceptance rate.

Section 5: Study Results

5.1 COMPARISON TO THE BLENDED 1985 CIDA

For each elimination period, there are eight tables containing the number of disabled lives by age at disablement and duration of claim through 20 years (two sexes and four occupation classes). Using each distribution by occupation in table 4 above and assuming 70% males, a composite table was produced. From this composite table, net single premiums were computed for each of the five elimination period plans of insurance. Net single premiums were computed for each age at disablement. Under this calculation, the resulting net single premiums assume the insured remains the same age throughout the period of coverage (labeled "No Aging" in table 5 below). From these net single premiums, a second set of net single premiums was created where the insured age increases throughout the period of coverage ("Aging" in table 5 below). The cost for each yearly advance in age was linearly interpolated between the central ages in each five-year age bracket.

Using the net single premiums thus computed, a net single premium was determined by weighting all ages and all terms using the distribution of the 2017 data submissions. We then compared this to the weighted claim cost of the industry experience for calendar years 2018 through 2021 combined.

The CIDA Net Single Premiums were calculated based on two separate bases. The "No Aging" basis is calculated based on the attained age remaining the same throughout the term of coverage and is presented solely for comparison to prior studies and for comparison purposes. The "Aging" basis is consistent with the manner in which companies apply the table in calculating reserves and assumes that the attained age increases each year during the term of the coverage.

Table 5
COMPARISON BASED ON 2013 OCCUPATION CLASS DISTRIBUTION

	Prima Facie Premium	1985 CIDA Net Single Premiums Assuming		7111101000		2018-2021 Experience	Actual to Expected
Plan	Distribution	No Aging	Aging	Claim Cost	w/Aging		
7-Day Retroactive	29.6%	2.88	2.98	1.21	40.6%		
14-Day Retroactive	66.1%	2.60	2.72	1.15	42.3%		
14-Day Elimination	0.7%	2.56	2.73	1.48	54.3%		
30-Day Retroactive	2.4%	2.13	2.30	1.30	56.5%		
30-Day Elimination	1.2%	1.75	1.90	1.43	75.3%		
Total	100.0%	2.66	2.78	1.18	42.3%		

COMPARISON BASED ON 2017 OCCUPATION CLASS DISTRIBUTION

	Prima Facie Premium	1985 CIDA N Premiums A	_	2018-2021 Experience	Actual to Expected	
Plan	Distribution	No Aging	Aging	Claim Cost	w/Aging	
7-Day Retroactive	29.6%	2.86	2.96	1.21	40.8%	
14-Day Retroactive	66.1%	2.58	2.70	1.15	42.6%	
14-Day Elimination	0.7%	2.54	2.71	1.48	54.6%	
30-Day Retroactive	2.4%	2.11	2.28	1.30	57.0%	
30-Day Elimination	1.2%	1.74	1.88	1.43	75.9%	
Total	100.0%	2.64	2.76	1.18	42.6%	

COMPARISON BASED ON 2021 OCCUPATION CLASS DISTRIBUTION

	Prima Facie Premium	1985 CIDA N Premiums A	_	2018-2021 Experience	Actual to Expected w/Aging	
Plan	Distribution	No Aging	Aging	Claim Cost		
7-Day Retroactive	29.6%	2.84	2.94	1.21	41.1%	
14-Day Retroactive	66.1%	2.56	2.68	1.15	42.9%	
14-Day Elimination	0.7%	2.52	2.69	1.48	55.1%	
30-Day Retroactive	2.4%	2.09	2.26	1.30	57.6%	
30-Day Elimination	1.2%	1.72	1.86	1.43	76.7%	
Total	100.0%	2.62	2.74	1.18	43.0%	

5.2 ADEQUACY OF THE VALUATION TABLE

The Valuation Table is defined in Valuation Manual Section VM-26 as the 1985 CIDA, using 112% of the incidence rates and using the 14-day table for 30-day elimination and retroactive plans. To confirm the appropriateness of the use of the Valuation Table, we compared the table 5 results with Aging to the VM-26 standard.

Table 6
COMPARISON BASED ON 2013 OCCUPATION CLASS DISTRIBUTION

	Prima Facie Premium		Net Single Assuming	2018-2021 Experience	Actual to Expected	
Plan	Distribution	No Aging	Aging	Claim Cost	w/Aging	
7-Day Retroactive	29.6%	3.22	3.34	1.21	36.2%	
14-Day Retroactive	66.1%	2.91	3.04	1.15	37.8%	
14-Day Elimination	0.7%	2.87	3.05	1.48	48.5%	
30-Day Retroactive	2.4%	3.19	3.42	1.30	38.0%	
30-Day Elimination	1.2%	2.56	2.77	1.43	51.6%	
Total	100.0%	3.00	3.13	1.18	37.6%	

COMPARISON BASED ON 2017 OCCUPATION CLASS DISTRIBUTION

	Prima Facie Premium	Val Table <u>Premiums</u>		2018-2021 Experience	Actual to Expected	
Plan	Distribution	No Aging	Aging	Claim Cost	w/Aging	
7-Day Retroactive	29.6%	3.21	3.32	1.21	36.4%	
14-Day Retroactive	66.1%	2.89	3.03	1.15	38.0%	
14-Day Elimination	0.7%	2.85	3.03	1.48	48.8%	
30-Day Retroactive	2.4%	3.18	3.39	1.30	38.3%	
30-Day Elimination	y Elimination 1.2%		2.74	1.43	52.2%	
Total	100.0%	2.99	3.12	1.18	37.7%	

COMPARISON BASED ON 2021 OCCUPATION CLASS DISTRIBUTION

	Prima Facie Premium	Val Table Premiums		2018-2021 Experience	Actual to Expected	
Plan	Distribution	No Aging	Aging	Claim Cost	w/Aging	
7-Day Retroactive	29.6%	3.18	3.29	1.21	36.8%	
14-Day Retroactive	66.1%	2.87	3.00	1.15	38.3%	
14-Day Elimination	0.7%	2.82	3.01	1.48	49.2%	
30-Day Retroactive	2.4%	3.15	3.37	1.30	38.6%	
30-Day Elimination	1.2%	2.52	2.72	1.43	52.6%	
Total	100.0%	2.96	3.09	1.18	38.1%	

The overall Actual to Expected ratios of 37.6%, 37.7% and 38.1% (lower right value in each table immediately above) infer that the reserves held under the current statutory standard are approximately 250% of the expected claims. This confirms the adequacy in aggregate – if not excessive redundancy – in the VM-26 minimum standard table, based on all the occupation class distributions studied. The fact that each individual plan's A/E ratio is less than 100% (the highest being 52.6%) reinforces the adequacy by plan, as well. The Committee recognizes that these A/E ratios currently include a significant amount of redundancy and will continue to monitor the redundancy in future analyses.

The Actual to Expected ratios by benefit type and in aggregate continue to decline, indicating an increase in the redundancy of the minimum reserve basis. The table below shows a steady decline in A/E ratios in aggregate and for all benefit types.

Table 7
COMPARISON TO PREVIOUS STUDIES' ACTUAL TO EXPECTED RATIOS

Plan	2004 Study Actual to Expected w/Aging	2014 Study Actual to Expected w/Aging	2023 Study Actual to Expected w/Aging
7-Day Retroactive	58.1%	50.8%	36.8%
14-Day Retroactive	63.7%	49.5%	38.3%
14-Day Elimination	98.8%	63.8%	49.2%
30-Day Retroactive	74.9%	58.3%	38.6%
30-Day Elimination	81.6%	71.1%	52.6%
Total	64.8%	51.3%	38.1%

5.3 TERM DISTRIBUTIONS AND AVERAGE AGE

Table 8 compares the term distribution of business over the period 2013 to 2021. The data are noteworthy for two reasons.

First, the high concentration at the 60-month term in 2013 moved downward in 2017 but increased markedly in 2021. Secondly, the 36-month term percentage was cut nearly in half by 2021, moving a high concentration of issues into the 48- to 60-month coverage. Whether the 2021 movement in terms of coverage represents a COVID-related distortion or a more permanent shift will be examined in later studies.

Table 8

COMPARISON OF TERM DISTRIBUTION – 2013 TO 2017 TO 2021

Term in	2013	2017	2021
Months	Distribution	Distribution	Distribution
6	1.0	2.6	2.0
12	1.7	6.1	3.9
18	2.0	5.8	4.7
24	6.0	10.3	7.3
30	3.7	3.6	3.1
36	22.7	17.3	13.2
48	13.9	24.9	19.3
60	34.8	20.6	41.1
72	13.0	7.5	3.8
84	1.4	1.2	1.4
96	0.0	0.0	0.0
108	0.0	0.0	0.0
120	0.0	0.1	0.1
Total	100.0	100.0	100.0
Average	49.41	42.47	46.85

As shown in table 9 below, the overall average age increase has slowed and slightly reversed for the time periods contained in the current study.

Table 9
OVERALL AVERAGE AGE BY STUDY YEAR

	Average
Year	Age
1997	39.14
2000	40.73
2003	41.48
2008	43.01
2013	44.62
2017	44.29
2021	43.89

The data and trends in the two tables above are provided primarily for informational purposes, and do not affect the study results.

Section 6: Reliance and Limitations

No assessment has been made concerning the applicability of this experience to other purposes. In developing this report, the SOA Research Institute relied upon data and information supplied by the participating company contributors. For each contributing company, this information includes, but is not limited to, the data submission for certificates issued in the years requested and the responses to follow-up questions. The SOA Research Institute also relied on the NAIC for the data reported in the Credit Insurance Experience Exhibit.

The collection of data and the production of the claim costs and other results were performed by Hause Actuarial Solutions, Inc. under contract with the Society of Actuaries. All data and calculations comply with applicable professional standards and contributor confidentiality requirements.

The results in this report are technical in nature and are dependent on certain assumptions and methods. No party should rely upon these results without a thorough understanding of those assumptions and methods. Such an understanding may require consultation with qualified professionals. This report should be distributed and reviewed only in its entirety.

Section 7: Acknowledgments

The SOA Research Institute would like to extend its thanks to all participating companies for making this project a success. Without your support, such research projects would not be possible.

A list of the participating companies and company groups is included in section 8.

We would also like to thank the SOA Research Institute's Credit Insurance Experience Committee for its support, guidance, direction and feedback throughout the project.

The members of the Credit Insurance Experience Committee are:

- Christopher H. Hause, FSA, MAAA (Chair)
- Kent S. Barchers, FSA, MAAA
- Jay M. Jaffe, FSA, MAAA
- Donald (Zach) Kellar, FSA, MAAA
- Elaine N. Pelletier, FSA, MAAA
- Sally J. Smith, FSA, MAAA
- Jacob C. Wiederholt, ASA, MAAA

The Committee would like to thank Cynthia MacDonald, FSA, MAAA and Korrel Crawford from the SOA Research Institute for their leadership and coordination of the project.







Section 8: Participating Companies and Company Groups

American National Insurance Company
Central States Insurance Company of Omaha
CMFG Life Insurance Company (CUNA)
Fortegra Insurance Group
Kentucky Home and Mountain Life Insurance Companies
OneMain Financial Group
Pekin Life Insurance Company
Securian Financial Group

These contributing companies and company groups represent over 90% of the single premium credit disability premium written in 2021.

Appendix A: Credit Disability Data Request

New Business Writings Only (Refunds Excluded) Company Name: Company's 2017 Credit Disability Single Premium Direct Writings: Company's 2021 Credit Disability Single Premium Direct Writings: Amount and Percentage of Direct Business on Which Detail Data Provided: _____(2017) ____(2021) Period Covered by Detail Data: 2017 Data 2021 Data Beginning Month and Year: Ending Month and Year: Name: Contact: Address: Phone: Email:

Appendix B: Data Request Layout

Description	Field Position	Comments
Company Name or ID (if confidential)*	1 to 20	
Age Last Birthday Low*	21 to 23	
Age Last Birthday High	24 to 26	Can be same as low
Original Term in Months*	27 to 29	Insert 000's if not available
Elimination Period:* 1 = 7 Retro 2 = 14 Retro 3 = 14 Elim 4 = 30 Retro 5 = 30 Elim 6 = Other 0 = Not Available	30	
Sex: 1 = Male 2 = Female 0 = Not Available	31	
Original Single Premium	32 to 43	Dollars and cents
Original Amount of Insurance Issued (Note: this equals monthly indemnity times term in months)	44 to 50	Dollars only
Monthly Indemnity*	51 to 57	Dollars and cents
Source of Business: 1 = Auto 2 = Financial Institution 3 = Finance Company 4 = Other 0 = Not Available	58	
Underwritten:	59	
1 = Yes 2 = No 0 = Not Available		

Description	Field Position	Comments
Joint/Single:	60	
1 = Single		
2 = Joint 0 = Not Available		
0 - Not Available		
Pre-ex Indicator:	61	
1 = Pre-ex Applies		
2 = No Pre-ex		
0 = Not Available		
Critical Period Indicator	62	
1 = Full Benefit		
2 = Critical Period		
0 = Not Available		
Real Estate Backed Loan	63	
1 = Yes		
2 = No		
0 = Not Available		
Year of Issue*	64 to 65	
17 = 2017		
21 = 2021		

Appendix C: Distribution of Exposures by Age, Term and Plan

Distribution Of Credit Disability Exposure By Issue Age, Term in Months and Plan Exposure Is Gross Insured Indebtedness Issued In 2017 (in '000)

I. 7 Day Retroactive Elimination Period

2,920 2,922 2,889 2,439
16,472 18,075
46,803 54,867
14,466
60,703
55,409
1 3,533 3,731
0 0 0
5 76 32
239,895 306,876 370,137
7.7% 9.9% 12.0%

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Distribution Of Credit Disability Exposure By Issue Age, Term in Months and Plan Exposure Is Gross Insured Indebtedness Issued In 2017 (in '000)

II. 14 Day Retroactive Elimination Period

Distribution	1.5%	5.5%	5.3%	9.3%	3.5%	18.3%	25.6%	20.3%	9.4%	1.4%	%0.0	%0.0	0.1%	100.0%	
Total	101,185	377,599	364,711	644,890	243,441	1,263,841	1,773,104	1,404,744	648,891	93,846	591	208	3,531	6,920,582	100.0%
Age 67	1,110	2,992	2,950	5,441	2,379	8,587	8,272	8,704	5,994	820	0	0	19	47,268	0.7%
Age 62	4,732	22,161	23,067	42,332	18,582	87,680	138,859	123,620	62,110	9,854	58	0	138	533,193	7.7%
Age 57	8,299	37,211	40,590	76,584	31,757	161,730	250,271	228,490	93,840	14,828	303	91	576	944,570	13.6%
Age 52	10,254	47,120	50,352	92,051	37,683	186,235	287,673	235,259	94,798	15,608	26	0	780	1,057,839	15.3%
Age 47	11,208	51,442	53,776	95,047	38,895	193,769	279,117	221,038	87,536	13,545	93	100	440	1,046,006	15.1%
Age 42	11,336	49,233	49,266	86,633	32,850	172,058	239,480	176,497	73,101	10,010	0	0	518	900,982	13.0%
Age 37	12,754	50,225	47,481	79,603	29,294	151,604	207,088	148,724	64,380	8,250	91	0	363	799,857	11.6%
Age 32	13,196	45,381	41,845	68,776	22,931	129,448	170,997	119,377	59,345	9,285	0	0	187	890,768	8.6
Age 27	14,805	42,380	34,171	60,118	17,959	106,436	123,676	960'68	56,200	6,974	20	0	243	552,078	8.0%
Age 22	13,491	29,454	21,213	38,305	11,111	66,294	67,671	53,939	51,587	4,672	0	17	267	358,021	5.2%
Term	9	12	18	24	30	36	48	09	72	84	96	108	120	Total	Distribution

Distribution Of Credit Disability Exposure By Issue Age, Term in Months and Plan Exposure Is Gross Insured Indebtedness Issued In 2017 (in '000)

III. 14 Day Elimination Period

l Distribution	0.2%		%6.0											1	\0
Total	310	2,341	1,134	4,227	1,068	14,248	34,295	43,230	22,295	5,807	71	14	539	129,579	100.0%
Age 67	52	69	22	27	11	107	151	405	26	32	0	0	0	932	0.7%
Age 62	14	167	162	379	142	1,150	3,020	2,986	1,379	274	71	0	26	008'6	7.6%
Age 57	33	218	115	593	116	1,916	5,125	6,435	3,587	671	0	0	96	18,905	14.6%
Age 52	29	326	191	654	168	2,346	5,998	7,527	3,053	936	0	14	16	21,258	16.4%
Age 47	31	294	152	709	107	1,946	5,289	6,512	2,926	953	0	0	66	19,018	14.7%
Age 42	34	368	165	436	178	1,833	4,397	4,447	2,986	875	0	0	131	15,850	12.2%
Age 37	29	298	86	407	91	1,402	3,627	4,600	2,329	553	0	0	36	13,470	10.4%
Age 32	31	256	96	345	109	1,384	3,000	3,980	2,399	641	0	0	0	12,241	9.4%
Age 27	29	187	63	373	78	1,172	2,253	3,715	1,984	562	0	0	105	10,521	8.1%
Age 22	28	158	70	304	89	992	1,435	2,623	1,596	310	0	0	0	7,584	2.9%
Term	9	12	18	24	30	36	48	09	72	84	96	108	120	Total	Distribution

Distribution Of Credit Disability Exposure By Issue Age, Term in Months and Plan Exposure Is Gross Insured Indebtedness Issued In 2017 (in '000)

IV. 30 Day Retroactive Elimination Period

Distribution	0.4%	2.2%	1.8%	4.3%	1.2%	9.4%	10.9%	30.2%	33.5%	5.7%	0.1%	0.1%	0.2%	100.0%	
Total D	678	3,875	3,254	7,653	2,202	16,590	19,263	53,579	59,374	10,059	125	256	270	177,178	100.0%
Age 67	28	99	31	127	53	143	301	370	654	0	0	0	0	1,803	1.0%
Age 62	89	370	341	828	252	1,327	1,092	4,101	4,435	973	0	0	0	13,787	7.8%
Age 57	101	549	450	982	211	2,195	2,624	6,401	8,157	1,435	0	79	0	23,184	13.1%
Age 52	80	637	521	1,105	323	1,978	2,687	6,541	8,541	1,988	22	0	63	24,486	13.8%
Age 47	103	544	472	885	191	2,172	2,724	6,291	7,419	1,078	9/	43	0	21,998	12.4%
Age 42	54	418	378	641	240	1,864	1,665	4,750	6,348	1,075	0	22	142	17,597	%6.6
Age 37	57	425	298	810	202	1,733	2,046	6,293	6,517	1,500	27	15	27	19,950	11.3%
Age 32	57	322	315	691	157	1,217	1,753	7,196	5,052	840	0	22	14	17,636	10.0%
Age 27	49	313	194	724	282	1,922	2,331	4,998	6,476	651	0	7	0	17,947	10.1%
Age 22	51	231	254	860	291	2,039	2,040	6,638	5,775	519	0	89	24	18,790	10.6%
Term	9	12	18	24	30	36	48	09	72	84	96	108	120	Total	Distribution

Distribution Of Credit Disability Exposure By Issue Age, Term in Months and Plan Exposure Is Gross Insured Indebtedness Issued In 2017 (in '000)

V. 30 Day Elimination Period

Distribution	%9.0	3.2%	1.5%	4.0%	1.0%	11.4%	12.8%	24.6%	30.7%	9.5%	0.1%	%0:0	0.5%	100.0%	
Total	926	5,155	2,410	968'9	1,601	18,286	20,587	39,434	49,265	15,201	207	0	778	160,276	100.0%
Age 67	192	62	81	51	10	94	70	336	367	137	0	0	0	1,400	%6:0
Age 62	22	426	263	999	262	1,489	1,429	3,720	3,895	1,324	0	0	0	13,529	8.4%
Age 57	125	1,016	392	973	212	2,964	2,887	5,834	7,551	2,139	0	0	170	24,263	15.1%
Age 52	129	784	378	1,065	244	3,159	3,250	6,238	6,462	2,881	0	0	231	24,821	15.5%
Age 47	169	860	440	1,017	307	2,947	3,180	6,628	7,003	2,512	40	0	0	25,103	15.7%
Age 42	85	296	247	260	215	2,114	2,835	4,858	6,260	1,521	21	0	132	19,644	12.3%
Age 37	87	639	264	630	93	1,980	2,450	3,693	5,019	1,128	69	0	22	16,074	10.0%
Age 32	45	433	189	209	97	1,431	1,986	3,516	4,730	1,454	30	0	28	14,546	9.1%
Age 27	47	225	102	383	106	1,355	1,460	2,666	4,371	1,334	0	0	11	12,060	7.5%
Age 22	22	114	54	244	55	753	1,040	1,945	3,607	771	47	0	184	8,836	2.5%
Term	9	12	18	24	30	36	48	09	72	84	96	108	120	Total	Distribution

Distribution Of Credit Disability Exposure By Issue Age, Term in Months and Plan Exposure Is Gross Insured Indebtedness Issued In 2017 (in '000)

VI. Plan is Unknown

Total Distribution	38.3%	34.3%	18.0%	7.2%					0.1%	%0:0	%0.0	%0.0	%0.0	100.0%	
Total	163,990	146,993	77,174	30,996	2,051	5,854	132	167	629	84	0	0	0	428,070	100 0%
Age 67	7,801	4,462	1,867	969	55	16	48	0	25	0	0	0	0	14,969	70 I C
Age 62	11,791	10,563	5,302	2,171	154	256	0	0	74	0	0	0	0	30,311	7 10/
Age 57	15,497	16,703	9,128	4,208	261	642	0	0	33	0	0	0	0	46,472	/00.01
Age 52	17,430	20,220	11,865	4,738	278	804	0	0	100	0	0	0	0	55,435	1000
Age 47	19,228	20,261	11,006	4,789	254	837	36	30	78	0	0	0	0	56,519	/00001
Age 42	18,674	18,390	9,882	4,263	286	681	0	17	48	84	0	0	0	52,325	/00 07
Age 37	20,963	18,041	9,523	3,749	211	790	0	40	39	0	0	0	0	53,356	10 50/
Age 32	20,406	15,994	8,363	3,018	266	785	0	80	103	0	0	0	0	49,015	11 0/
Age 27	19,619	14,211	6,715	2,289	215	099	36	0	88	0	0	0	0	43,833	,0C O L
Age 22	12,581	8,148	3,523	1,076	71	383	12	0	41	0	0	0	0	25,835	/00
Term	9	12	18	24	30	36	48	09	72	84	96	108	120	Total	

Distribution Of Credit Disability Exposure By Issue Age, Term in Months and Plan Exposure Is Gross Insured Indebtedness Issued In 2017 (in '000)

VII. Grand Total of All Plans Combined

Distribution	2.6%	6.1%	5.8%	10.3%	3.6%	17.3%	24.9%	20.6%	7.5%	1.2%	%0:0	%0.0	0.1%	100.0%	
Total	288,826	666,926	635,056	1,127,336	396,996	1,883,988	2,719,830	2,242,843	813,406	130,307	1,130	478	5,715	10,912,837	100.0%
Age 67	9,465	8,891	6,512	10,744	3,712	12,071	12,397	15,042	7,290	686	0	0	19	87,132	0.8%
Age 62	17,760	41,472	40,823	75,953	30,629	131,399	215,852	205,549	74,426	12,878	156	0	194	847,091	7.8%
Age 57	25,853	68,159	70,507	134,611	52,521	240,743	382,230	362,349	117,651	19,923	303	170	842	1,475,862	13.5%
Age 52	30,132	84,522	87,861	161,488	60,745	280,362	442,894	379,487	117,741	22,183	48	14	1,136	1,668,613	15.3%
Age 47	33,080	90,117	92,011	166,828	62,718	289,051	432,524	353,795	108,167	18,580	209	143	209	1,647,830	15.1%
Age 42	32,622	85,737	84,525	150,176	53,116	252,056	365,597	277,655	92,750	14,189	130	22	1,222	1,409,797	12.9%
Age 37	36,779	87,703	82,596	140,066	47,802	226,591	317,016	239,584	82,015	12,010	187	15	480	1,272,844	11.7%
Age 32	36,657	78,858	73,205	120,240	38,026	194,968	261,104	189,558	75,162	12,947	30	22	305	1,081,082	%6.6
Age 27	37,469	72,138	59,990	103,152	29,589	159,334	191,757	139,911	72,510	10,022	20	7	435	876,334	8.0%
Age 22	29,009	49,329	37,026	64,078	18,138	97,413	98,459	79,913	65,694	6,586	47	85	475	546,252	2.0%
Term	9	12	18	24	30	36	48	09	72	84	96	108	120	Total	Distribution

Appendix D: Data Collection and Manipulation Documentation

- I) Gather data from companies and import into an Access Database Table.
- II) Table Structure/Field Names as follows:
 - a. CompanyName
 - b. AgeLastBirthday_Low Use this age for data manipulation
 - c. AgeLastBirthday_High
 - d. OriginalTerm InMonths
 - e. EliminationPeriod (This translates to the benefit type as follows)
 - i. 1 = 7 Retro
 - ii. 2 = 14 Retro
 - iii. 3 = 14 Elim
 - iv. 4 = 30 Retro
 - v. 5 = 30 Elim
 - vi. 6 = Other
 - vii. 0 = Not Available
 - f. Sex
- i. 1 = Male
- ii. 2 = Female
- iii. 0 = Not Available
- g. OriginalSinglePremium
- h. OriginalAmountOfInsuranceIssued (This is the field used for calculations)
- i. MonthlyIndemnity
- i. SourceOfBusiness
 - i. 1 = Auto
 - ii. 2 = Financial Institution
 - iii. 3 = Finance Company
 - iv. 4 = Other
 - v. 0 = Not Available
- k. Underwritten
 - i. 1 = Yes
 - ii. 2 = No
 - iii. 0 = Not Available
- I. Joint_Or_Single
 - i. 1 = Single
 - ii. 2 = Joint
 - iii. 0 = Not Available
- m. PreExIndicator
 - i. 1 = Pre-Existing applies
 - ii. 2 = No Pre-Existing
 - iii. 0 = Not Available
- n. CriticalPeriodIndicator
 - i. 1 = Full Benefit
 - ii. 2 = Critical Period
 - iii. 0 = Not Available
- III) Use VB utility to graph detail by Benefit to visually identify age bumps by Benefit.
 - a. Line Graph is utilized to graphically identify spikes.
 - b. Each line on the graph indicates an Elimination Period (7R, 14R, etc.).
 - c. Total line sums all Elimination Periods.
 - d. Age Bumps are defined as default ages. Unusual spikes indicate the use of a default age.

- IV) Smooth Bumps
 - a. For all Identified Bumps (example ages 34 and 45)
 For Each Benefit Type (14R, 7R, 30R, 14E, etc.)

For Each Term (DB Field OriginalTermInMonths)

Find terms on either side of bump. In this example ages 33 and 35, and ages 44 and 46

Average amounts from age 33 and 35 and assign to age 34. Average amounts from age 44 and 46 and assign to age 45

- b. NOTE If either side of age to be "smoothed" is zero, no smoothing occurs.
- V) After data has been smoothed, create separate tables for each Elimination Period.
- VI) Compress Months Data into the following categories:
 - a. This is done by company, and by Elimination Period.
 - b. DB Field -- Original Term In Months
 - i. 6 Months = Months 1-9
 - ii. 12 Months = Months 10 15
 - iii. 18 Months = Months 16 21
 - iv. 24 Months = Months 22 27
 - v. 30 Months = Months 28 33
 - vi. 36 Months = Months 34 42
 - vii. 48 Months = Months 43 54
 - viii. 60 Months = Months 55 66
 - ix. 72 Months = Months 67 78
 - x. 84 Months = Months 79 90
 - xi. 96 Months = Months 91 102 xii. 108 Months = Months 103 – 114
 - XII. 108 WOTHIS WOTHIS 103 112
 - xiii. 120 Months = Months 115 126
 - xiv. Eliminate (or ignore) all terms >=127 Months
- VII) Compress Age Data into following categories:
 - a. This is done by company, and by Elimination Period.
 - b. DB Field -- AgeLastBirthday_Low
 - i. Eliminate (or ignore) all ages <=14
 - ii. Age 22 = Ages 15 24
 - iii. Age 27 = Ages 25 29
 - iv. Age 32 = Ages 30 34
 - v. Age 37 = Ages 35 39
 - vi. Age 42 = Ages 40 44
 - vii. Age 47 = Ages 45 49
 - viii. Age 52 = Ages 50 54
 - ix. Age 57 = Ages 55 59
 - x. Age 62 = Ages 60 64
 - xi. Age 67 = Ages 65 69
 - xii. Eliminate (or ignore) all ages >=70
- VIII) Combine totals of all the companies' data into a separate database containing totals tables for each elimination period. This combination process uses the "smooth" data before age and benefit month data are compressed at the single company level.
 - a. 7 Day Retro Totals Table
 - b. 14 Day Retro Totals Table
 - c. 14 Day Elim Totals Table

- d. 30 Day Retro Totals Table
- e. 30 Day Elim Totals Table
- f. Other Totals Table
- g. Not Available Totals Table
- IX) Compress Totals for all companies' Months Data into the following categories. This combination process uses the "smooth" data before age and benefit month data are compressed at the single company level.
 - a. DB Field -- Original Term In Months
 - i. 6 Months = Months 1 9
 - ii. 12 Months = Months 10 15
 - iii. 18 Months = Months 16 21
 - iv. 24 Months = Months 22 27
 - v. 30 Months = Months 28 33
 - vi. 36 Months = Months 34 42
 - vii. 48 Months = Months 43 54
 - viii. 60 Months = Months 55 66
 - ix. 72 Months = Months 67 78
 - x. 84 Months = Months 79 90
 - xi. 96 Months = Months 91 102
 - xii. 108 Months = Months 103 114
 - xiii. 120 Months = Months 115 126
 - xiv. Eliminate (or ignore) all terms >=127 Months
- X) Compress Totals for all companies' Age Data into following categories:
 - a. DB Field -- AgeLastBirthday Low
 - i. Eliminate (or ignore) all ages <=14
 - ii. Age 22 = Ages 15 24
 - iii. Age 27 = Ages 25 29
 - iv. Age 32 = Ages 30 34
 - v. Age 37 = Ages 35 39
 - vi. Age 42 = Ages 40 44
 - vii. Age 47 = Ages 45 49
 - viii. Age 52 = Ages 50 54ix. Age 57 = Ages 55 - 59
 - ix. Age 57 Ages 55 59
 - x. Age 62 = Ages 60 64
 - xi. Age 67 = Ages 65 69
 - xii. Eliminate (or ignore) all ages >=70
- XI) Copy grid from cross tab query created in Access into Excel for utilization in the final study documents.

About The Society of Actuaries Research Institute

Serving as the research arm of the Society of Actuaries (SOA), the SOA Research Institute provides objective, datadriven research bringing together tried and true practices and future-focused approaches to address societal challenges and your business needs. The Institute provides trusted knowledge, extensive experience and new technologies to help effectively identify, predict and manage risks.

Representing the thousands of actuaries who help conduct critical research, the SOA Research Institute provides clarity and solutions on risks and societal challenges. The Institute connects actuaries, academics, employers, the insurance industry, regulators, research partners, foundations and research institutions, sponsors and nongovernmental organizations, building an effective network which provides support, knowledge and expertise regarding the management of risk to benefit the industry and the public.

Managed by experienced actuaries and research experts from a broad range of industries, the SOA Research Institute creates, funds, develops and distributes research to elevate actuaries as leaders in measuring and managing risk. These efforts include studies, essay collections, webcasts, research papers, survey reports, and original research on topics impacting society.

Harnessing its peer-reviewed research, leading-edge technologies, new data tools and innovative practices, the Institute seeks to understand the underlying causes of risk and the possible outcomes. The Institute develops objective research spanning a variety of topics with its <u>strategic research programs</u>: aging and retirement; actuarial innovation and technology; mortality and longevity; diversity, equity and inclusion; health care cost trends; and catastrophe and climate risk. The Institute has a large volume of <u>topical research available</u>, including an expanding collection of international and market-specific research, experience studies, models and timely research.

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