Life (2021)

Life Interrogatories

		Yes No Response	Explanation
01	Individual Life Cash Value - Does the company have data to report for this product type?		———
02	Individual Life Non-Cash Value - Does the company have data to report for this product type?		———
03	Is there a reason that the reported Individual Life Cash Value information may identify the company as an outlier or be substantially different from previously reported data (such as assuming, selling or closing blocks of business; shifting market strategies; underwriting changes, etc)?		———
04	If yes, add additional comments.	———	
05	Is there a reason that the reported Individual Life Non-Cash Value information may identify the company as an outlier or be substantially different from previously reported data (such as assuming, selling or closing blocks of business; shifting market strategies; underwriting changes, etc)?		———
06	If yes, add additional comments.	———	
07	Does the company use third party administrators (TPAs) for purposes of supporting the individual life business being reported?		———
08	If yes, provide the names and functions of each TPA	———	
09	Additional state specific Individual Life Cash Value comments (optional):	———	
10	Additional state specific Individual Life Non-Cash Value comments (optional):	———	

Life

		Individual Life Cash Value	Individual Life Non-Cash Value
11	Number of replacement policies issued during the period.		
12	Number of internal replacements issued during the period.		
13	Number of external replacements of unaffiliated company policies issued during the period.		
14	Number of external replacements of affiliated company policies issued during the period.		
15	Number of policies replaced where age of insured at replacement was < 65.		———
16	Number of policies replaced where age of insured at replacement was age 65 and over.		———
17	Number of policies surrendered under 2 years from policy issue.		———
18	Number of policies surrendered between 2 years and 5 years from policy issue.		———
19	Number of policies surrendered between 6 years and 10 years from policy issue.		———
20	Number of policies surrendered more than 10 years from policy issue.		———
21	Number of policies surrendered during the period.		———
22	Number of policies surrendered with a surrender fee.		———
23	Number of new policies issued during the period where age of insured at issue was < 65.		———
24	Number of new policies issued during the period where age of insured at issue was age 65 and over.		———
25	Total number of new policies issued by the company during the period.		
26	Number of policies applied for during the period.		

Copyright © 2021 National Association of Insurance Commissioners

Life (2021)

Life

		Individual Life Cash Value	Individual Life Non-Cash Value
27	Number of free looks during the period.		
28	Number of policies in force at the end of the period.		
29	Dollar amount of direct premium during the period.		
30	Face amount of insurance issued during the period.		
31	Face amount of insurance in force at the end of the period.		
32	Number of complaints received directly from any person or entity other than the DOI.		
33	Number of death claims closed with payment, during the period, within 30 days from the date the claim was received (Include claims where the final decision was payment in full, and was made within 30 days from when the claim was received)		
34	Number of death claims closed with payment, during the period, within 31-60 days from the date the claim was received (Include claims where the final decision was payment in full, and full payment was made within 31-60 days from when the claim was received)		
35	Number of death claims closed with payment, during the period, beyond 60 days from the date the claim was received (Include claims where the final decision was payment in full, and full payment was NOT made within 60 days from when the claim was received)		
36	Number of death claims closed with payment, during the period, within 30 days from the date of due proof of loss (Include claims where the final decision was payment in full, and full payment was made within 30 days from when the date of due proof of loss occurred)		
37	Number of death claims closed with payment, during the period, within 31-60 days from the date of due proof of loss (Include claims where the final decision was payment in full, and full payment was made within 31-60 days from when the date of due proof of loss occurred)		
38	Number of death claims closed with payment, during the period, beyond 60 days from the date of due proof of loss (Include claims where the final decision was payment in full, and full payment was NOT made within 60 days from the date of due proof of loss occurred)		
39	Number of death claims denied, resisted or compromised during the period.		
40	Number of death claims closed with payment during the period, which occurred within the contestability period.		
41	Number of death claims denied during the period, which occurred within the contestability period.		
42	Number of death claims received during the period.		
43	Number of lawsuits open at the beginning of the period.		
44	Number of lawsuits opened during the period.		
45	Number of lawsuits closed during the period.		
46	Number of lawsuits closed during the period with consideration for the customer.		
47	Number of lawsuits open at the end of the period.		

Life Attestation

		First Name	Middle Name	Last Name	Suffix	Title	Comments
48	First Attestor Information						———
49	Second Attestor Information						———
50	Overall Comments for the Filing Period	———	———	———	———	———	

Copyright © 2021 National Association of Insurance Commissioners